

Terms and Conditions

PRICES

Please note that prices you can see are not final. The price depends on many factors: model, configuration, delivery etc. To know the final price please leave a request so our manager could get in touch with you and tell exact price for the machine you need.

PAYMENT

An order for a machine is only definitive when the first payment has been received. From that moment on we reserve your machine. For the second payment we use a payment term of 5 days after delivery. All other items must be fully paid for delivery.

SHIPPING COSTS

Shipping costs are calculated individually. You can ask your manager for it.

DELIVERY TIME

Delivery time is calculated individually and depends on the city of delivery. Your manager will guide you on the dates.

GUARANTEE

The machine warranty depends on the type of the machine. The minimum warranty period is 2 years.

EXCLUSION RETURN RIGHT

You can not return the following items:

Software whose seal has been broken or the packaging has been opened or have been

installed or registered.

Articles with user traces or damage.

Correctly executed services, such as installation and installation costs.

SHIPPING COSTS IN CASE OF RETURNS

Shipping costs for returns are for the customer.

COMPLAINTS

If you have complaints about the equipment or service, you can tell all the information to your manager or write to us by mail info@virmer.com